

We're here for you

Know where to go for different types of care



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Understand your options

Whether you want to schedule a routine appointment or you need care right away, Kaiser Permanente has many convenient locations ready to serve you.

Here are the types of care and how to access them.

✓ Routine care – Care that you expect to need, such as physical exams, follow-up visits, and well-child checkups. Our locations often have same-day appointments available.

To make an appointment or get advice:

- Call **1-888-988-2800**, 7 days a week from 7 a.m. to 7 p.m.
- You can also schedule an appointment online through My Health Manager at kp.org.

🩹 Urgent care – An illness or injury that requires prompt medical attention but is not an emergency medical condition.

- You can just walk into one of our convenient urgent care locations to get care.
- For advice on what type of care you need, call **1-888-988-2800**, 7 days a week from 7 a.m. to 7 p.m. After hours, call **1-888-KPONCALL (1-888-576-6225)** or TTY **1-888-880-0833**.

🚑 Emergency care – A medical or psychiatric condition that requires immediate medical attention to prevent serious jeopardy to your health.*

If you have an emergency care need:

- Call **911** or go to the nearest hospital.

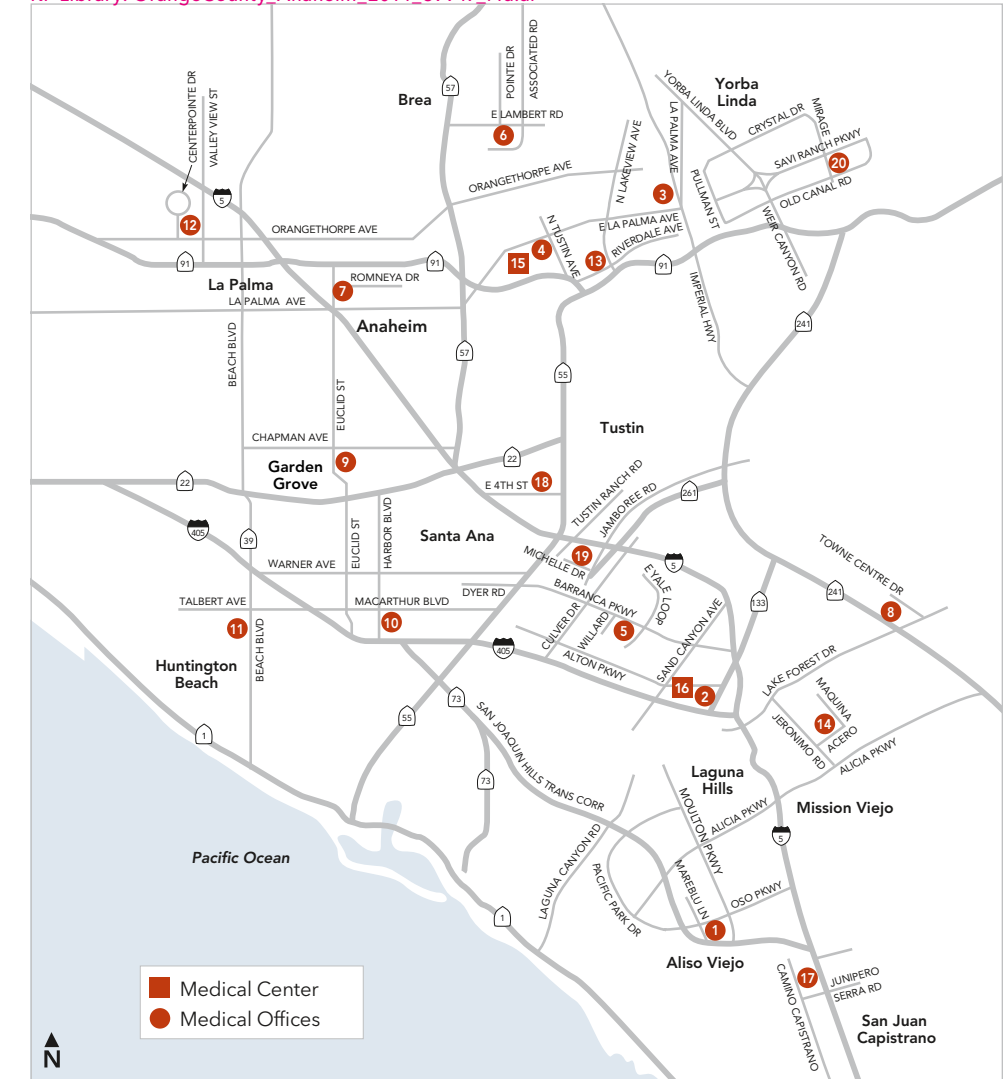
kp.org/orangecounty

Where you can get care

R Routine Care **U** Urgent Care **E** Emergency Care

- Aliso Viejo Medical Offices**
24502 Pacific Park Drive
Aliso Viejo, CA 92656
R
- Alton/Sand Canyon Medical Offices**
6670 Alton Parkway, Building 1
6650 Alton Parkway, Building 2
Irvine, CA 92618
R
- Anaheim Hills Medical Offices**
5475 E. La Palma Ave.
Suite 201
Anaheim, CA 92807
R
- Anaheim Kraemer Medical Offices**
3430 and 3460
E. La Palma Ave.
Anaheim, CA 92806
R
- Barranca Medical Offices**
6 Willard
Irvine, CA 92604
R
- Brea Medical Offices**
1900 E. Lambert Road
Brea, CA 92821
R
- Euclid Medical Offices**
1188 N. Euclid St.
Anaheim, CA 92801
R
- Foothill Ranch Medical Offices**
26882 Towne Centre Drive
Foothill Ranch, CA 92610
R
- Garden Grove Medical Offices**
12100 Euclid St.
Anaheim, CA 92840
R U
- Harbor-MacArthur Medical Offices**
3401 S. Harbor Blvd.
Santa Ana, CA 92704
R U
- Huntington Beach Medical Offices**
18081 Beach Blvd.
Huntington Beach, CA 92648
R
- La Palma Medical Offices**
5 Centerpointe Drive
La Palma, CA 90623
R
- Lakeview Medical Offices**
411 N. Lakeview Ave.
Anaheim, CA 92807
R
- Mission Viejo Medical Offices**
23781 Maquina Ave.
Mission Viejo, CA 92691
R U
- Orange County-Anaheim Medical Center**
3440 E. La Palma Ave.
Anaheim, CA 92806
R E
- Orange County-Irvine Medical Center**
6640 Alton Parkway
Irvine, CA 92618
E
- San Juan Capistrano Medical Offices**
30400 Camino Capistrano
San Juan Capistrano, CA 92675
R
- Santa Ana Medical Offices**
1900 E. 4th St.
Santa Ana, CA 92780
R
- Tustin Ranch Medical Offices**
2521 Michelle Drive
Tustin, CA 92780
R
- Yorba Linda Medical Offices**
22550 E. Savi Ranch Parkway
Yorba Linda, CA 92887
R

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Map not to scale

*An emergency medical condition is a medical condition manifesting itself by acute symptoms of sufficient severity (including severe pain) such that a reasonable person would have believed that the absence of immediate medical attention would result in any of the following: (1) placing the person's health (or, with respect to a pregnant woman, the health of the woman or her unborn child) in serious jeopardy; (2) serious impairment to bodily functions; or (3) serious dysfunction of any bodily organ or part.

A mental health condition is an emergency medical condition when it meets the requirements of the paragraph above or, for members who are not enrolled in Kaiser Permanente Senior Advantage, when the condition manifests itself by acute symptoms of sufficient severity such that either of the following is true: The person is an immediate danger to himself or herself or to others, or the person is immediately unable to provide for or use food, shelter, or clothing due to the mental disorder.

Estamos aquí para ayudarle

Sepa adónde ir para recibir diferentes tipos de atención



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Entienda sus opciones

Ya sea que desee programar una cita de rutina, o que necesite atención inmediata, Kaiser Permanente cuenta con muchas instalaciones convenientes que están listas para servirlo.

Estos son los tipos de atención y la manera de acceder a ellos.

Atención de rutina: La atención que puede prever, como revisiones médicas, visitas de seguimiento y revisiones médicas preventivas para niños. Con frecuencia nuestras instalaciones tienen disponibles citas el mismo día.

Si desea hacer una cita o pedir un consejo:

- Llame al **1-888-988-2800**, entre semana de 7 a. m. a 7 p. m.
- También puede programar una cita en línea a través de My Health Manager (Mi organizador de salud) en kp.org.

Atención urgente: Una enfermedad o lesión que requiere atención médica rápidamente pero que no supone un problema médico de emergencia.

- Puede simplemente presentarse en una de nuestras convenientes instalaciones de atención urgente para recibir atención.
- Si desea consejo sobre el tipo de atención que necesita, llame al **1-888-988-2800**, entre semana de 7 a. m. a 7 p. m. Después de horas hábiles llame al **1-888-576-6225** o TTY **1-888-880-0833**.

Atención de emergencia: Un problema médico o psiquiátrico que requiere atención médica inmediata para evitar poner en grave riesgo su salud.*

Si necesita atención de emergencia:

- Llame al **911** o vaya al hospital más cercano.

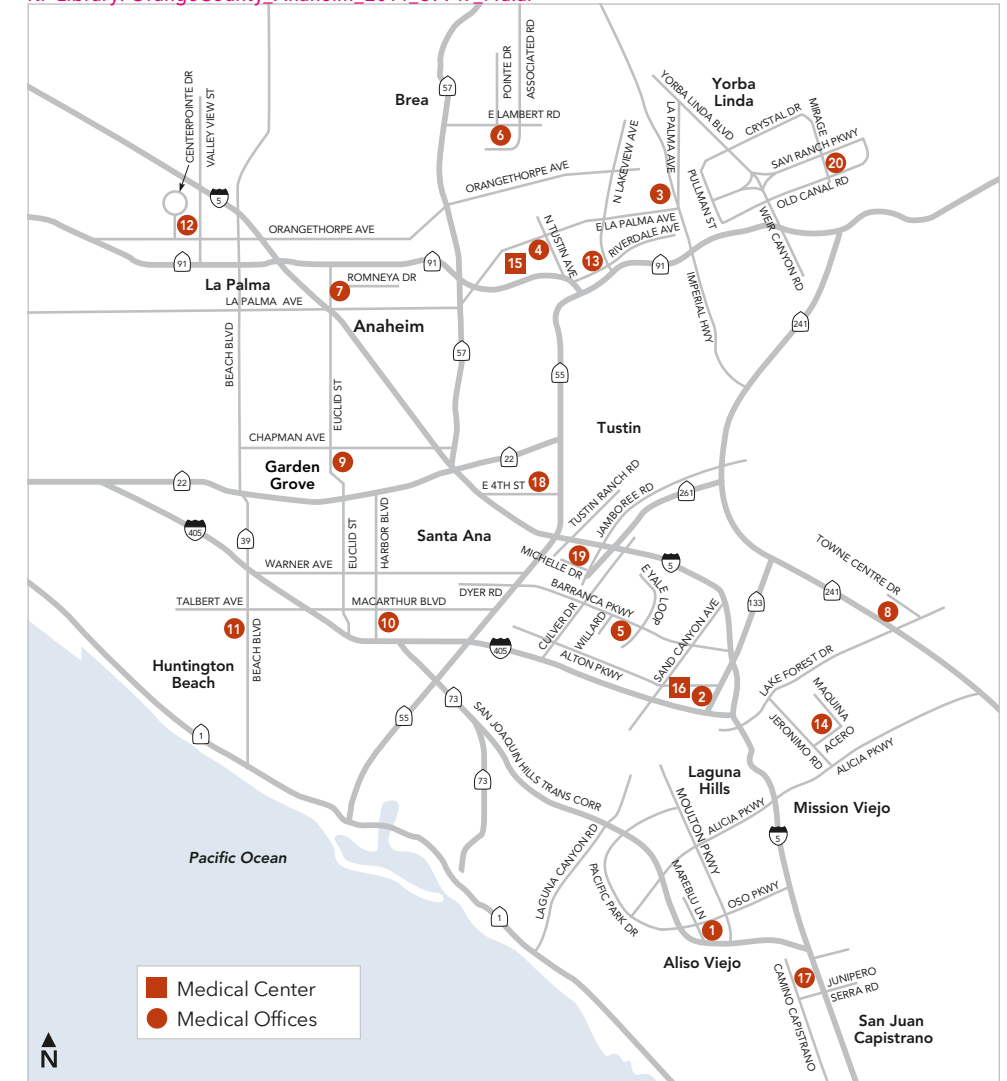
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Dónde puede obtener atención

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Mapa no a escala

*Un problema médico de emergencia es aquel que se manifiesta mediante síntomas agudos de suficiente gravedad (incluido dolor intenso) que una persona razonable hubiese creído que la ausencia de atención médica inmediata hubiese podido dar lugar a cualquiera de lo siguiente: (1) riesgo grave de la salud de una persona (o si es una mujer embarazada, la salud de la mujer o del bebé por nacer); (2) deterioro grave de las funciones del cuerpo; o (3) disfunción grave de cualquier órgano o área corporal.

Un problema de salud mental es un problema médico de emergencia cuando se cumplen los requisitos del párrafo anterior, o en el caso de miembros que no estén inscritos en Kaiser Permanente Senior Advantage, cuando el problema se manifiesta con síntomas agudos de tal gravedad que cualquiera de lo siguiente es cierto: La persona supone un peligro inmediato para ella misma o para otros, o la persona es en ese momento incapaz de proveer o usar, alimento, abrigo o ropa, debido a un trastorno mental.